

# The Support Broker Manual -Contents

## 1. The Values Of Self Determination

Keeping Up With A Changing World  
What Self Determination's All About  
Self Determination And Money, Money, Money  
Being Heard

## 2. Becoming A Support Broker

What's A Support Broker?  
Who Pays The Support Broker's fee?  
Who Can Be A Support Broker?  
What Will I Need To Become A Support Broker?  
Joining Our Association

## 3. Facilitation Skills

What Makes A Good Facilitator?  
Some Guidelines For Holding Effective Meetings  
Facilitating Solution Circles  
Using MAP's  
Using PATH  
Using Graphics  
The Stone Game  
Mediation And Conflict Resolution

## 4. The Process - Designing A Life

Listening To People  
Creatively Costing People's Hopes And Dreams  
Writing The Person's Plan  
Negotiating The Person's Plan For Funding

## 5. The Process - Helping To Make It Happen

Helping People To Manage Their Own Budget

Helping The Person To Find Great Staff  
Completing Employment Papers  
Drafting Housemate Agreements  
Helping The Person With Their Staff Appraisals  
Helping The person To Find Themselves A Place Of Their Own  
Facilitating Community Connections

## 6. Keeping In Touch With The Funders

The Funder's Rules And Regulations  
Keeping In Touch With Support Coordinators (Case Managers)  
What We Do For A Living